



THE CITY OF
LYNN HAVEN
FLORIDA

825 Ohio Avenue | 850-265-2121



WELCOME TO LYNN HAVEN

The City of Lynn Haven is more than just a city; it is a small, charming waterfront community quickly becoming the destination of choice for families in Bay County. With a population of just over 20,000, the city upholds its family- and business-friendly identity, and it has a lively downtown area that preserves and values its local heritage. The city boasts some of the most vibrant aspects of community-oriented entertainment, which is always family-oriented and free to everyone. These local events encourage social interaction and provide Lynn Haven residents and individuals from surrounding areas the opportunity to unite and celebrate their shared interests and values.

A connected community is a thriving community, and one that starts with safe neighborhoods, servicing the public's wants, and offering plenty of events for people of all ages. The municipality also has many attractive parks for its citizens to enjoy. Whether walking the nature trails at the Bayou Park and Preserve or soaking in the sun at Leslie Porter Park, there is something for everyone to experience. Lynn Haven has made several enhancements to its parks, such as adding sunshades over its playgrounds, new equipment, and replacing old and outdated facilities.

Recent revitalization includes new city hall, police department, and sports complex facilities opened in 2023, with ongoing projects like renovations to the animal shelter, new community structures, and additional park improvements. Other upgrades through the RESTORE Grant have enhanced Public Works, Fire Station #1, Cain Griffin Park, Leon Miller Splash Pad, and more.

Lynn Haven is an attractive community that draws new residents year after year. Local satisfaction is high, and visitors leave with positive impressions of this quaint coastal town. We are proud of our community and glad you are here to experience all that Lynn Haven has to offer!

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WE'RE HAPPY YOU ARE HERE!

Below are some important contacts and information for both the City of Lynn Haven and surrounding areas to help you get settled. Whether you need local services, county resources, or community programs, you'll find all the information you may need here.

Contacts For Residents

Power and Gas Company

FPL Northwest Florida | 1-888-326-4853 | www.fpl.com

TECO Energy | 1-877-832-6747 | www.peoplegas.com

Main Communication Companies

Xfinity (Comcast) | 1-800-934-6489 | www.xfinity.com

WOW! | 1-866-496-9669 | www.wowway.com

AT&T | 1-800-331-0500 | www.att.com

Mediacom | 1-855-633-4226 | www.mediacomcable.com

Major Healthcare Providers

Ascension Sacred Heart | 850-769-1511 | www.healthcare.ascension.org

HCA Florida Gulf Coast | 850-769-8341 | www.hcafloridahealthcare.com

Public Offices

Bay County Public Library | 850-522-2100 | www.nwrls.com

Bay County Supervisor of Elections | 850-784-6100, www.bayvotesfl.gov

Department of Motor Vehicles (DMV) | 850-248-8501 | www.baycountyleftax.gov

Bay County Property Appraiser | 850-248-8401 | www.baypa.net

Bay District Schools | 850-767-4100 | www.bay.k12.fl.us

Department of Health | 850-872-4455 | www.bay.floridahealth.gov

Bay County Clerk's Office | 850-763-9061 | www.baycoclerk.com

US Postal Service (Lynn Haven) | 850-265-5111 | www.usps.com

Additional Contacts For Businesses

Bay County Chamber of Commerce | 850-785-5206 | www.panamacity.org

Panama City Beach Chamber of Commerce | 850-235-1159 | www.pcbeach.org

Bay Economic Development Alliance (EDA) | 850-215-9965 | www.bayeda.com

Florida's Great Northwest | 850-348-5450 | www.floridasgreatnorthwest.com

SBDC Bay County | 850-474-2528 | www.sbdc.uwf.edu

Career Source Gulf Coast | 850-872-4340 | www.careersourcegc.com

CUSTOMER SERVICE

Monday - Friday | 7:30 AM - 4:30 PM
(850) 265-2121 ext. 2109 | CSR@cityoflynnhaven.com

The City of Lynn Haven Customer Service Department serves as the primary point of contact for all municipal inquiries and essential city services. Our dedicated staff manages utility billing, account setup, and all accounts receivable, while also acting as a central hub for resident questions, requests, and service coordination.

At the Customer Service Center, we are committed to providing information and assistance to every resident we serve. Whether you are establishing utility services, reviewing billing details, have account questions, or need information about city operations, our team is prepared to help. We take pride in responsive and professional service and creating good relationships with the community.

Bill Cycles

East Side of Ohio Avenue/Highway 77: Bills will be mailed on the 15th, and will be past due after the 30th of the month.

West Side of Ohio Avenue/Highway 77: Bills will be mailed on the 1st and will be past due after the 15th of the month.

A 10% penalty is applied to past due balances. The city is not responsible for lost bills or bills not delivered on time

Go Paperless

The City of Lynn Haven now offers paperless billing to all residents. Enrolling does NOT affect your automatic bill pay. You will receive a PDF of your bill via email. To enroll in paperless billing you can fill out the online form at www.cityoflynnhaven.com/FormCenter/Customer-Services-8/Enroll-in-Paperless-Billing-57 or you can contact the customer service department for assistance at CSR@cityoflynnhaven.com.

Disconnection for Non-Payment

Sec. 70-163. - Charges for order to discontinue service for cause or for nonpayment, and for subsequent re-establishment of service. The city may issue an order to discontinue service and the water supply may be shut off to any premises for each water bill that remains unpaid for a period of 30 days after the bill is rendered and mailed. When water supply service is ordered discontinued for nonpayment of amounts due, all current and past due charges and delinquent fees become due, including a service charge set by the city commission and published in Appendix A of this Code. After shut-off, the water shall not be turned on except upon the payment during regular city working hours of said service charge, and upon payment of all current and past due charges and delinquent fees. (Code 1962, § 25-4; Ord. No. 880, § 1, 7-10-07)



Utility Bill Payment Options

Bank Draft: Applications for setting up bank drafts are available on our website and at the Customer Service Center.

Cash Payments: Cash payments are only accepted in-person. We are not responsible for cash lost in the mail or in the drop box.

Credit Card: Payment via Visa or Mastercard can be made in person, in the Drive-Thru, by telephone, or online.

Drive-Thru: Payments can be made by check, credit card, or cash in our Drive-Thru at the Customer Service Center.

Payment Drop-Box: A drive by payment drop-box is located at 817 Ohio Ave. NO CASH.

Telephone: Please call the Utility Billing Department directly at (850) 265-2121 Ext 0.

Online: Payments can be made by visiting www.cityoflynnhaven.com.

Mail: To ensure proper credit to your account, enclose the bottom portion of your bill and include your account number and customer number on your check or money order.

DEVELOPMENT AND PLANNING

Monday - Friday | 7:30 AM - 4:30 PM | (850) 248-0708 | development_plan@cityoflynnhaven.com

The Department of Development and Planning guides the city's growth by supporting land development and long-term planning efforts. The Department ensures development aligns with the city's vision, assists with capital improvement planning and budgeting, and helps residents, developers, and leaders understand land use, annexations, and development processes.

Moving or buying land?

Please contact us prior to development or redevelopment to get more information about your options for building or rebuilding.

The Planning Department provides the city with professional expertise in:

- Coastal and environmental management
- Growth management and redevelopment
- Housing and historic preservation
- Transportation and utility planning
- Urban design
- Intergovernmental coordination

BUILDING DEPARTMENT

Monday - Friday | 7:30 AM - 4:30 PM | (850) 265-2121 | buildingdepartment@cityoflynnhaven.com

The Department of Building Safety serves to protect the health, safety, and welfare of the public through interpretation and enforcement of current land development and building codes. This department additionally serves as the business licensing/occupation tax issuing and collection unit for the city.

Frequently Asked Questions

Do I need a permit for this?

A permit is required for any project that changes or impacts the structure of the building, such as replacing drywall, removing or replacing siding, moving where sinks or tubs are located within a room, additions, etc. Projects that do not require a permit are cosmetic such as painting, flooring, trim work, etc. We encourage anyone questioning if they need a permit, to reach out to the Building Department for further guidance.

Can I pull a permit as a homeowner?

Homeowners can pull a permit on their home but must adhere to Florida State Statute 489.103 and complete an Owner-Builder Affidavit. Contact inspections@cityoflynnhaven.com. **Completion is dictated from the time the project or permit receives a passed final inspection.**



ANIMAL SHELTER

1750 Recreation Drive | (850) 248-0708

Our Shelter provides a safe, clean, and compassionate environment for animals in our care. Each animal receives needed medical attention, vaccinations, and spay/neuter services to ensure they are healthy and ready for adoption. Our staff and volunteers work hard to match every animal with a loving, permanent home while also educating the community on responsible pet ownership. To meet our adoptable animals, visit the shelter, scan the QR code, or explore them online at <https://cityoflynnhaven.com/246/Animal-Control>

Hours of Operation

Tuesday: 8:00 AM to 5:00 PM.

Wednesday, Thursday, Friday: 8:00 AM to 3:00 PM

Saturday: 8:00 AM to 2:00 PM.

Sunday and Monday: Closed

reclaim animals only Monday 9:00 AM - 12:00 PM

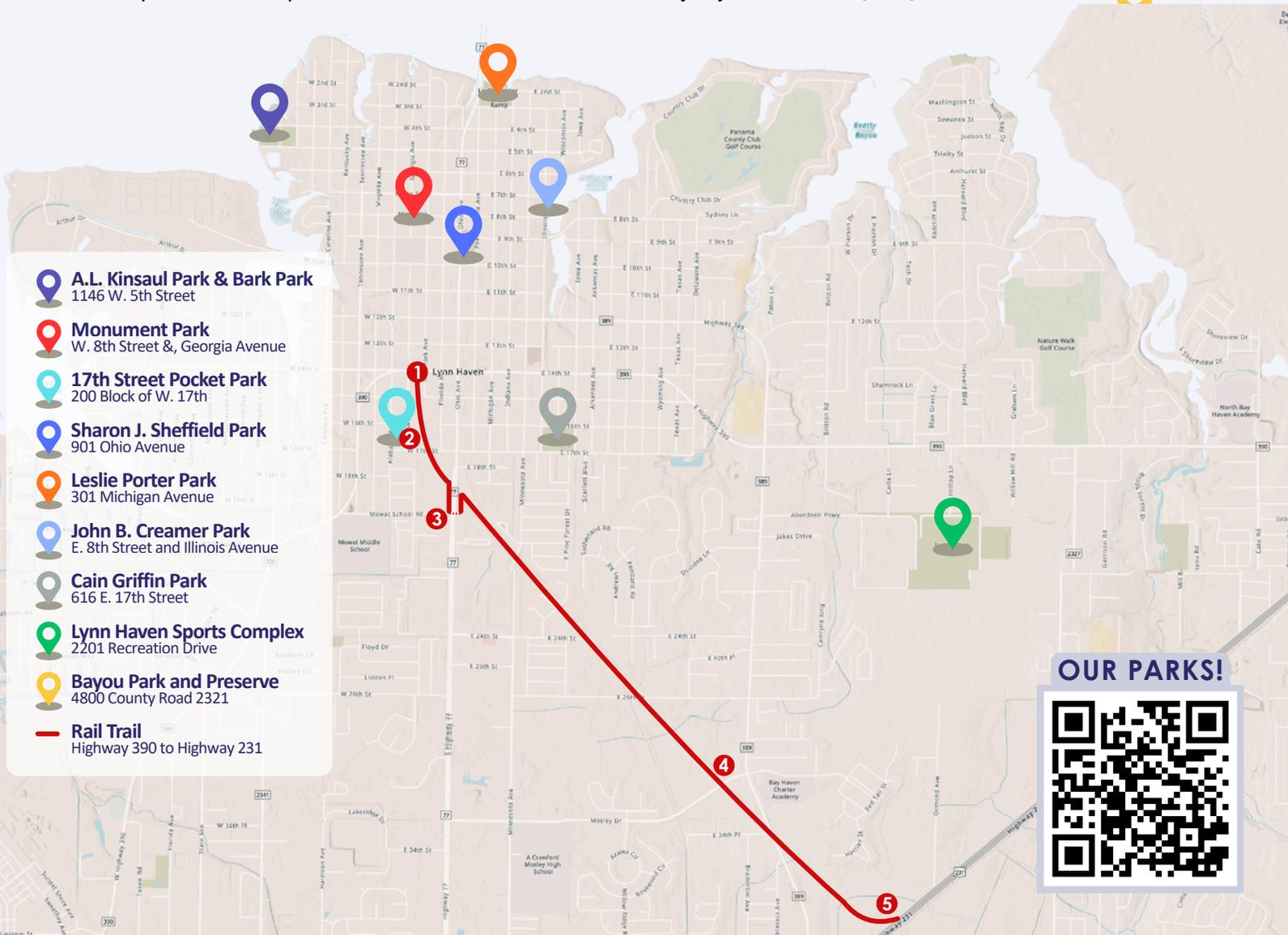
ADOPT US!



PARKS AND GROUNDS

Monday - Friday | 7:00 AM - 4:00 PM | (850) 265-2121 ext. 2151 | communityservices@cityoflynnhaven.com

The City of Lynn Haven is home to many public parks, each offering its own amenities. From playgrounds and shaded picnic areas to athletic fields, waterfront access, and quiet green spaces, our parks are designed to serve residents and visitors of all ages. Our parks and grounds team works year-round to maintain, enhance, and continually improve these outdoor spaces so that everyone can enjoy all of our parks. To explore all of our parks scan the QR code or visit: www.cityoflynnhaven.com/240/Parks



-  **A.L. Kinsaul Park & Bark Park**
1146 W. 5th Street
-  **Monument Park**
W. 8th Street & Georgia Avenue
-  **17th Street Pocket Park**
200 Block of W. 17th
-  **Sharon J. Sheffield Park**
901 Ohio Avenue
-  **Leslie Porter Park**
301 Michigan Avenue
-  **John B. Creamer Park**
E. 8th Street and Illinois Avenue
-  **Cain Griffin Park**
616 E. 17th Street
-  **Lynn Haven Sports Complex**
2201 Recreation Drive
-  **Bayou Park and Preserve**
4800 County Road 2321
-  **Rail Trail**
Highway 390 to Highway 231



-  **1** Frances Wittkopf Trail Head (Hwy 390) & Bike Repair Station
-  **2** 17St Pocket Park & Water Fountain
-  **3** Hwy 77 Crossing at Mowat School Rd.
-  **4** Bike Repair Station & Water Fountain
-  **5** Ray Wishart Trail Head (Hwy 231)

NO GOLF CARTS OR MOTORIZED VEHICLES
DOGS MUST BE LEASHED (CAUTION - POSSIBLE HOT PAVEMENT)

The Lynn Haven Rail Trail is a scenic pathway that offers a peaceful retreat for walkers, runners, cyclists, and nature enthusiasts alike. This charming trail, converted from an old railway line, weaves through Lynn Haven and provides a safe, well-maintained route for outdoor exercise or just a quiet walk. It's ideal for all ages and abilities.

SPORTS AND RECREATION

Monday - Friday | 7:30 AM - 4:30 PM
850-788-2357 | sports@cityofflynnhaven.com

The Lynn Haven Sports and Recreation Department oversees a network of well-maintained sports parks and an indoor facility. The Lynn Haven Sports Complex offers an array of amenities for public enjoyment. The complex has five baseball/softball fields, indoor basketball, volleyball, and pickleball courts, outdoor basketball, sand volleyball court, and pickleball courts, two playgrounds, and 10 covered batting cages. Whether you're looking to join a league or a casual player seeking some fun, the complex provides top-notch facilities for it all.

Rentals

Lynn Haven offers a variety of parks and facilities perfect for your next party, meeting, sports event, or community gathering. Visit cityofflynnhaven.com/239/Rentals to view available spaces and reserve online through Community Pass.

Leon Miller Splash Pad

The Leon Miller Splash Pad is located at Cain Griffin Park. From May through October, the splash pad has plenty of space to cool off and play. Visitors can enjoy shaded seating, and nearby playground amenities. It's the perfect spot to beat the heat, have fun, and make summertime memories in Lynn Haven.

Charlie James Smith Gymnasium

The Charlie James Smith gym features two multi-purpose courts for volleyball, basketball, and pickleball, a concession stand, and Lynn Haven's first-ever Boys and Girls Club.

The monthly schedule for the gym is posted on the website at cityofflynnhaven.com/510/Charlie-James-Smith-Gymnasium



Sports League Information

Youth Spring Ball

Registration Begins: November

Season: March - May

Youth Fall Ball

Registration Begins: June

Season: September - November

Youth Basketball - Summer

Registration Begins: March

Season: June - August

Youth Basketball - Fall

Registration Begins: March

Season: June - August

Youth NFL Flag Football

Registration Begins: September

Season: December - February

Youth Volleyball

Registration Begins: November

Season: January - March

Adult Volleyball

Registration Begins: January

Season: April - May

Adult Flag Football

Registration Begins: October

Season: January - March

Adult Kickball

Registration Begins: April

Season: June - July

Adult Softball-Summer

Registration Begins: March

Season: June - July

Adult Softball-Winter

Registration Begins: October

Season: December - January

Adult Pickleball

Registration Begins: July

Season: August - September

Adult Basketball-Fall

Registration Begins: September

Season: November - December

Find the cost for each league and register to play on Community Pass at cityofflynnhaven.com/542/Sports-Recreation



LYNN HAVEN POLICE DEPARTMENT

Monday - Friday | 7:00 AM - 4:00 PM
(850) 265-4111 | policdept@cityofflynnhaven.com

The Police Department houses the following divisions: Patrol, Criminal Investigation Division (CID), Special Investigation Division (SID) and Administration

Residential Security Inspections

We are proud to offer security inspections to the citizens of Lynn Haven. Some of the areas these inspections focus on are perimeter, exterior and interior security, including lighting, landscaping, window, locks, and alarms. Emphasis is placed on achieving a safer home environment. The inspections take about an hour and are free of charge. To schedule an appointment for your inspection, contact the Lynn Haven Police Department.

House or Business Security Checks

Going out of town? The patrol division will come by and check your property while you are away. Just call 265-4111 or come by the Patrol Division located at 901-B Ohio Avenue to fill out the necessary paperwork.

The Wanderer Program

The Lynn Haven Police Department has started a 'Wanderer Assist' program. This program targets anyone who might tend to wander away from their home and family such as patients with, but not limited to, diabetes, Alzheimer's, senile dementia, and mental deficiencies. The program is restricted to citizens of Lynn Haven with these types of medical conditions and is NOT intended for lost/runaway children, nor intended for child ID or other identification purposes.

Dog and Cat Licenses

Licenses are required by City Ordinance and must be renewed May 1st of each year. Proof of rabies immunization is required. For a schedule of the fees please contact the Animal Control Facility.

Golf Cart Information

The operation of golf carts has now been expanded to include any city street with a posted speed limit of 25 miles per hour or lower. As per approved City Commission Ordinance Sec. 66-6, even on approved streets, golf carts and their operators must meet certain requirements. "It is unlawful to operate a golf cart on any street within the city unless: (1) The operator is a person who is under 18 years of age possessing a valid learner's driver license or a valid driver's license, or (2) is a person who is 18 years of age or older possessing a valid form of government-issued photographic identification."



We proudly pledge to serve all citizens with respect and are committed to protecting life and property; to enforce the law in a fair and impartial manner; to serve with integrity, honesty, respect, fairness, and compassion; And to preserve peace, order, and safety through a proactive approach that enhances the quality of life within the City of Lynn Haven.



LYNN HAVEN FIRE RESCUE

Monday - Friday | 7:00 AM - 4:00 PM
(850) 265-7335 | firedept@cityoflynnhaven.com

The Lynn Haven Fire rescue operates out of two fire stations with 29 paid personnel. We have three fire engines and one ladder truck. The department provides fire protection and emergency medical aid to an area of approximately 11.8 square miles and a population of 20,501.

Response Time

Our community is served by a highly responsive and well-rated fire department, with an average response time of less than three minutes for all emergency calls. The department holds an Insurance Services Office (ISO) Class 2 rating, which reflects exceptional capability in fire protection and emergency response. For perspective, only 94 of Florida's 568 fire departments have earned a Class 2 rating, and just 30 departments statewide are rated higher. ISO ratings range from 1 to 10, with Class 1 representing the highest level of service and Class 10 indicating minimal fire protection. Our Class 2 rating places our community among the very best in the state.

Potential Homeowners Insurance Savings

The Fire Department was notified that Insurance Services Organization (ISO) has raised the Public Protection Classification (PPC) rating for the department to a Class 2. The rating will likely lower insurance premiums in Lynn Haven for property coverage.

Frequently Asked Questions

Where can I get my blood pressure checked?

Both fire stations have EMT's on duty.

Why did the fire department place the blue markers in the street?

At night, it is difficult for fire engines to spot the fire hydrants on your street. The blue markers help locate the fire hydrant.

Why does the fire department come when I call for a medical emergency?

The Lynn Haven Fire Rescue responds to emergencies of many types, including EMS. Our firefighters are First Responders, EMTs.

Does the fire department have any Fire Safety Programs?

The Lynn Haven Fire Rescue offers a wide array of fire safety programs for people of all age groups in our community.

For more information contact the fire prevention officer at 265-7335.

What are the City's open burning regulations?

Outdoor or open burning creates a dangerous situation with the potential for an uncontrolled fire. The City of Lynn Haven prohibits all outdoor burning of construction, yard debris, or trash.



To provide protection and safety for our citizens by preparing and promoting fire prevention, preserving life, property and the environment through fire suppression, emergency first responder services and hazardous material mitigation



PUBLIC WORKS AND UTILITIES DEPARTMENT

Monday - Friday | 7:00 AM - 4:00 PM
(850) 265-5989 | publicworks@cityoflynnhaven.com

The primary goal of this department is to enhance and improve the quality of life for the citizens of Lynn Haven. Public Works consists of five divisions: sanitation, streets, fleet maintenance, water, and sewer. Each division carries out many of the services provided by the City.

What We Do

- **Operate five main divisions:** sanitation, streets, fleet maintenance, water, and sewer.
- **Maintain City Stormwater Systems** and manage stormwater infrastructure to control runoff and reduce flooding/pollution.
- **Maintain asphalt surfaces, sidewalks,** and right-of-way areas throughout the city.
- **Assist the public with cemetery** lot purchases and lot identification.
- **Repair and replace street signs** within the city.
- **Review and inspect work** by developers/contractors, including engineering plans and new construction designs.
- **Provide drinking water** and sewage treatment for the city.

What we are responsible for

- 2 Water Treatment Plants
- 5 Drinking Water Wells
- 1 Wastewater Treatment Plant
- 76 Lift Stations,
- 1,425 Sewer Manholes
- 393,078 LF of Sewer Gravity Mains
- 181,200 LF Sewer Force Mains
- 763 Fire Hydrants
- 703,221 LF of Water Mains
- 95,587 LF of Reuse Mains
- 2,289 Stormwater Catch Basins
- 105 Stormwater Outfalls
- 248,569 LF of Ditches and Swales
- 302,210 LF of Culverts.

Culvert Pipe Replacement

City Ordinance 536 Section 21-13 establishes a fee schedule for the city to place a culvert pipe. A \$1500 fee covers the first 30 feet of pipe. There is a \$40 per foot fee for footage in excess of 30 feet. This allows the city to recover some of the cost for installation and fill dirt.

Household Garbage

Only city garbage cans will be serviced. If needed, you may call for an additional container for an additional monthly charge (added to your water bill). All containers should be on the road for pickup no earlier than 6 PM the night before or no later than 6 AM the day of. All containers should be removed from the street by 9 AM the day after trash pick-up.

Sanitation Special Services

We offer a service to assist you in ridding yourself of those “hard to get rid of” items (old couch, appliance, mattress, etc.). Call to arrange a “Special Pick Up” to meet your needs. Items not picked up by the city are tires with rims, batteries, hazardous materials, paint, refuse created by a private contractor or appliances containing freon (unless documentation is shown where freon has been removed). A fee will apply for special services depending on your needs. The fee can be added to your next month’s water bill. To cut your cost, please keep items separated, such as metal items, building material, household items, furniture, toys, carpet, etc.

Yard Debris

The city provides for the weekly removal of yard trash as a courtesy service. Trash is considered vegetative matter consisting of limbs, leaves, pine straw and yard clippings. This does not include tree removal.

Holiday Schedule

If a holiday changes the garbage pickup schedule, updates will be provided on our website and Facebook page. Remember: When in doubt, put it out.

CITY OF LYNN HAVEN COMMISSIONERS

The City Commission serves as the elected legislative body, responsible for establishing policies that guide the operation and direction of the city. These policies are formally adopted through ordinances and resolutions, which set the city's laws, outline official procedures, and determine the level of services provided to residents and businesses.

The Mayor presides over all City Commission meetings, ensuring orderly proceedings and facilitating discussion and decision-making. The Commission is made up of five elected officials: a Mayor-Commissioner and four Commissioners, each serving a four-year term. To promote continuity in leadership, elections are staggered. The Mayor-Commissioner position and Commissioner Seats One and Two are elected in even-numbered years, while Commissioner Seats Three and Four are elected in odd-numbered years.



Mayor Dave Lowery
dlowery@cityoflynnhaven.com
(850) 774-4883



Sam Peebles | Seat 1
comm_speebles@cityoflynnhaven.com
(850) 774-9722



Pat Perno | Seat 2
pperno@cityoflynnhaven.com
(850) 774-6128



Jamie Warrick | Seat 3
comm_warrick@cityoflynnhaven.com
(850) 391-1217



Judy Tinder | Seat 4
jtinder@cityoflynnhaven.com
(850) 960-2552

CITY EVENTS

Our city hosts a wide variety of events throughout the year that bring our community together to celebrate. From family-friendly festivals and holiday celebrations to concerts, markets, and gatherings, there's always something happening for residents of all ages to enjoy. City events are designed to foster connection, support local businesses, and create memorable experiences for everyone. To learn more about upcoming events, including dates, activities, and entertainment, or to find more information about becoming a vendor, just scan the QR code. We encourage you to join us, get involved, and be part of our community. We're glad you're here!

JOIN US!



CITY NEWSLETTER

The City keeps residents informed and connected through a quarterly e-newsletter delivered conveniently by text message and email. Each edition highlights important city updates, upcoming events, community initiatives, and helpful resources designed to keep you engaged and informed about what's happening in the City. Enroll in text and email updates by calling customer service at **850-265-2121**. For residents who prefer a printed format, hard copies of the newsletter are available for pickup at City Hall. In addition, PDF versions of all current and past newsletters are archived on the City's website, making it easy to access information anytime, from anywhere. We encourage everyone to sign up, stay informed, and stay connected with your city.

STAY CONNECTED

Be the first to know what's happening in our community! Follow the City of Lynn Haven on Facebook and visit our website regularly for the latest news, updates, and event information. If plans or schedules change, those updates will be posted there first.

Facebook: City of Lynn Haven

Website: www.cityoflynnhaven.com

